

ACKNOWLEDGEMENT OF RECEIPT AND UNDERSTANDING OF SYNTERO POLICIES AND CONSENT FOR TREAMENT

- ❖ I hereby certify that Syntero has provided me with copies of:
 - Orientation to Rules, Expectations, and Risks/Benefits of Treatment
 - Financial Policies
 - Client & Family Rights
 - Grievance Procedure
 - Privacy Notice including a summary of 42 CFR Part 2 Laws and Regulations
 - Information regarding exposure and transmission of infectious diseases
 - Agency maps
 - ADAMH Board of Franklin Notice of Privacy Practice
 - Delaware Morrow Mental Health & Recovery Services Board Privacy Notice
- If I self pay for appointments or are uninsured, I certify that I have received a Good Faith Estimate for the total expected cost of services. I understand that it may be updated as needed or at a minimum, on an annual basis.

 Syntero makes an effort to communicate with clients through different mediums to gathe our services, provide updates regarding our services, send appointment reminders, obta outcome information, and send personalized links to telehealth sessions. Please initial if provide consent: I consent to receive phone calls/voicemails I consent to receive text messages I consent to receive emails 					
⋄ Fo	or parent/guardian of minor child: I hereby give Syntero my permis I hereby give Syntero my permis				
❖ F	urther, I certify I have read and und	derstand the a	forementioned docum	nents	
Ιh	onsent for Treatment ereby give Syntero my permission ychotherapy, alcohol and other dru				ıg,
Please I	Print Client's Name	Signatu	re of Client	Date)
Parent/I	Legal Guardian Name	Signatu	re of Parent/ Legal (Guardian Date)
1	For a Minor Seeking ninor 14 years of age or older, I und more than six sessions or thirty da yuardian and without that parent/gull will work with my therapis	derstand I am ys, whichever uardian being i	entitled to receive cou comes first, without th nformed. If services e	inseling services for none ne consent of my xtend beyond that poi	
Mino	r without Parent/Guardian Signa	ture	Date		
Signa	ature of Witness		Date		



INFORMED CONSENT FOR MINORS

Client Name	Client Date of Birth	 I
Parent/Guardian communication	regarding services:	
include all parents/involved adults in relationships and a strong support reinformation about your child's treatment has disclosed without your child's arelationship exists between the behind especially important in earning and have a "zone of privacy," where the thoughts and feelings will be immediately true.	nt role in their children's treatment. Our properties treatment to support children with having network. It is Syntero's policy to provide you nent, but not to share specific information to greement. Therapy is most effective when avioral health provider and the client. Confickeeping that trust, which is why it is import by are able to discuss personal issues without its communicated to their parents/guard for adolescents who are naturally developmy. If, at any time, we have concerns about ou.	healthy u with general hat your child a trusting identiality is ant for minors to but fear that their dians or other ing a greater
Consent for services with minors	:	
family history, educational achieven and/or challenging experiences, leg child's provider will review my child' diagnoses). Examples of diagnoses child, with resulting treatment, includisorders, attention-deficit hyperactidysphoria, gender-related condition disorder, eating disorders, disruptive use disorders, and/or personality disor	services may include, but are not limited to nents and aspirations, social connections, real history, health and trauma history. I under symptoms and behaviors in order to diagonal that I consent to, as long as they are applied, but are not limited to: depressive disorder, but disorders, obsessive-compulsive disorders, trauma and stressor-related disorders, are and impulse control disorders, bipolar disorders. Sesion to provide services including, but whole and other drug treatment, psychiatres.	meaningful erstand that my nose (or rule out icable to my ders, anxiety ders, gender outism spectrum orders, substance not limited to,
Print Parent/Guardian Name	Signature of Parent/Guardian	Date



Client Name:		SSN:	DOB:	
	(Please Print)			
Responsible Party Name:			Date of Birth:	
. ,	(Please Print)			

2024 Standard Rates

*Subject to change-updates are posted in our agency lobbies

Service Type:	Rates:
Diagnostic assessment	\$200 per clinical hour
Individual psychotherapy	\$160 per clinical hour
Psychiatric assessment	\$267 per clinical hour
Group psychotherapy	\$55 per clinical hour
Intensive outpatient for substance use (IOP)	\$218 per group

^{**}Please be aware that your services at Syntero begin with an assessment, completing your assessment may take multiple appointments and if your provider is not in network with your insurance, you will be responsible for the full charge**

- I understand that failure to provide insurance or supplemental coverage information in a timely manner will result in my being responsible for full payment for my services.
- I understand that I am responsible for providing up-to-date and accurate insurance information and that a change in my insurance plan could result in a full fee charge/change in payment or change in provider.
- I understand that Syntero will bill my insurance carrier as a courtesy, but that I am responsible for understanding my own benefits and ensuring Syntero receives payment.
- I understand that, if my insurance is considered Out of Network with Syntero and if the cost of services is higher than what my insurance will cover, my explanation of benefits (EOB) can state a zero-dollar amount Client Responsibility. However, I will still be responsible for paying the remaining balance that my insurance does not cover.
- I understand that at each visit I am expected to make a payment as a deposit toward my patient financial responsibility but that it may not be the total amount that I will be responsible for, as the total amount due is based on my insurance plan.
- I understand that if I have a high balance, services may be discontinued until a payment plan is arranged.
- I assign to Syntero any third-party benefits due from any and all insurance benefits in an amount not to exceed Syntero's regular and customary charges for services.
- I assume responsibility for determining in advance whether the services provided and the provider are covered by my insurance or other third-party payer.
- I authorize Syntero to disclose medical information as required by any third-party payers to process a claim for service.
- I understand that I am expected to keep my appointments and, if I must cancel or reschedule an appointment,
 I will provide as much notice as possible. I understand that, should I have to cancel my appointment,
 and I am not able to give a full business day notice, I may be charged a \$25 cancellation fee.

SIGN		
Client/Parent/Guarantor/Responsible Party Signature	Date	

CF27 Rev. 03/25/2024



INFORMED CONSENT ADDENDUM FOR TELEBEHAVIORAL HEALTH SERVICES

Syntero continues to monitor the latest preventative measures recommended by the Centers for Disease Control and the State of Ohio to curb the spread of the COVID-19 virus. Effective immediately, we are providing telebehavioral health services rather than face to face services at our offices.

What is Telebehavioral Health?

Telebehavioral health includes the practice of diagnosis, treatment, education, goal setting, accountability, referral to resources, problem solving, skills training, and help with decision making through the use of internet-based videoconferencing or phone calls. Services may include counseling, case management and psychiatry including the prescribing of medications.

- 1. Benefits include greater flexibility by geographical location, reduction of travel to a physical office and participation from your own home environment.
- 2. Risks include the potential breakdown in the technology including poor connection, loss of sound or loss of connection. A second factor that may impact the communication is that nonverbal cues are less readily available to both the clinician and the client.
- 3. All existing laws regarding privacy, confidentiality, access to mental health information, and client rights and grievance procedures apply the same as face-to-face sessions.
- 4. Nobody will record the session without the permission from the other person(s).
- 5. It is important to be in a quiet, private space that is free of distractions (including computers, additional phones, or other devices) during the session.
- 6. Only agreed upon participants will be present in the room of the clinician and the client during the telebehavioral health session.
- 7. The clinician will verify the physical address of the client's location at the start of each session. This is to ensure we are "meeting" at a place that will protect your confidentiality (e.g. No coffee shops or public places). Sessions will not occur while any of the participants are driving.
- 8. It is important to be on time. If you need to cancel or change your tele-appointment, you must notify the clinician in advance by phone.
- 9. We need a back-up plan (e.g., phone number where you can be reached) to restart the session or to reschedule it, in the event of technical problems.
- 10. We need a safety plan that includes at least one emergency contact and the closest ER to your location, in the event of a crisis situation.
- 11. If you are not an adult, we need the permission of your parent or legal guardian (and their contact information) for you to participate in telebehavioral health sessions.
- 12. Your clinician may determine that due to certain circumstances, telebehavioral health is no longer appropriate and that we should consider alternative resources for your treatment.

Client Name	Client Signature	Date	
If minor: Parent/Guardian Printed Name	Client or Guardian Signature	Date	

^{*} Pursuant to Ohio Revised Code 5122.04, a minor 14 years of age or older is entitled to receive counseling services for no more than six sessions or thirty days, whichever comes first, without the consent of a parent/guardian and without that parent/guardian being informed. Pursuant to Ohio. Revised Code 3719.012, individuals of any age can request and consent to substance use prevention/treatment services with no specified time limit for such services, without the consent of a parent/guardian and without that parent/guardian being informed.



CLIENT CONTACT INFORMATION: This form is to be completed by the client (or parent/guardian/foster if client is under 18) Preferred Name: Legal Name Age: (First, M, Last) DOB: SSN: Preferred Pronouns: Gender: City Zip Physical State Address Mailing City State Zip Address Home Receive reminders Cell Phone Phone at the following number Email Primary Does client need interpreting services? Language Yes, please specify: No Syntero provides training to future counselors and social workers. Is client comfortable with an intern sitting in on your sessions? Yes No **DEMOGRAPHIC INFORMATION**: The information collected used for internal reports and state reporting. Race: Alaskan Native Black/African-American Two or More Races American Indian Pacific Islander Unknown Other Single Race White Asian Ethnicity: Cuban Other Hispanic Unknown Mexican Hispanic Not Specified Not of Hispanic/Latino Origin Puerto Rican Client's Living Arrangements: Community Residence Foster Care Other Residential Care Correctional Facility Homeless Permanent Supportive Housing **Temporary Housing DD/Operated Facility Nursing Facility** Private Residence Unknown Client's marital status: Divorced Separated Widowed Married (Or living Together) Single (Never Married) Unknown Military Status: Active Disabled Veteran Discharged None Military Service: Overseas Reserve Tobacco Use? User Non-User Smoking Status: **Current Smoker** Former Smoker **Never Smoked** Current or highest level of education <1st Grade 4th Grade 8th Grade High School/GED 4yr College Degree 9th Grade 1st Grade 5th Grade Tech School Graduate Degree 2nd Grade 6th Grade 10th Grade Some College Unknown 3rd Grade 7th Grade 11th Grade 2yr College Degree HOUSEHOLD MEMBERS: Please include anyone also living in the house. Additional space provided in the ADDITIONAL INFORMATION. Name Relationship Birthdate Age EMERGENCY CONTACT INFORMATION: In case of emergency, Syntero has my permission to notify Name: Relationship: Address: Phone Number:

HEALTH HISTORY QUESTIONNAIRE: This form is to be completed by client and/or parent/guardian/foster parent (if client is under 18) and

Has the client had any of the following health problems? (If never, leave blank)	Now	Past	If you received treatment add the type and date(s)
AIDS/HIV			
2. Anemia			
3. Anxiety			
4. Arthritis			
5. Asthma			
6. Bipolar Disorder			
7. Bleeding Disorder			
8. Blood Pressure (high or low)			
9. Bone/Joint Problems			
10. Cancer			
11. Cirrhosis/Liver Disease			
12. Depression			
13. Diabetes			
14. Eating Disorder			
15. Epilepsy/Seizures			
16. Eye Disease/Blindness			
17. Fibromyalgia/Muscle Pain			
18. Glaucoma			
19. Head Injury/Brain Tumor			
20. Headaches			
21. Hearing Issues/Deafness			
22. Heart Disease			
23. Hepatitis/Jaundice			
24. Hyperactivity/ADD			
25. Kidney Disease			
26. Learning Problems			
27. Lung Disease			
28. Menstrual Pain			
29. Oral Health/Dental			
30. Schizophrenia			
31. Sexual Problems			
32. STD			
33. Sleep Disorder			
34. Speech Problems			
35. Stomach/Bowel Problems			
36. Stroke			
37. Suicide Attempts Thoughts			
38. Thyroid			
39. Tuberculosis			
40. Other			
Please note family history of any of the above conditions	and clier	nt's relati	onship to that family member.
Do you have a healthcare advanced directive? Yes N	No		

NUTRITIONAL SCREENING: Please check box if there have been any recent changes

	NUTRITIONAL	SCREENING	: Please c	check box if the	nere ha	ave been any recent changes
Height:ft	_in Height cl	nanged within	past year	? Yes	No	Yes, how much?
Weight:	lbs. Weight of	hanged withir	n past year	r? Yes	No	Yes, how much?
Has your thirst:	□ Decreased		□ Inc	creased		☐ No change
Has your appetite:	□ Decreased			creased		☐ No change
Do any apply?	□ Nausea			et? Please Sp		
	□ Picky Eater		Trouble ch	newing or swa	llowing	g
			PAIN	N SCREENIN	G	
Does pain currently interf	ere with your ac	tivities?	res No			
If yes, what is the source	of the pain and	the				
treatment regimen?						
If you have much door it	intorforo with wo	ur octivitioo?				
If yes, how much does it Extremely	interiere with yo Mildly	ur activities?	Mode	erately		Severely Not at all
Extremely	·			·		•
						(□ does <u>not</u> apply)
Currently pregnant?	Yes	No		pected delive		
Currently breastfeeding?	Yes	No	Any sign	ificant pregna	ancy his	story?
Age at first menstrual per	riod?					
Last menstrual period:						
ALLERGIES OR D	ORUG SENSITI	VITIES If you	have any	of the following	ng plea	ase check and specify as best you can: (□ None)
☐ Food:		,			01	
☐ Medication:						
☐ Other:						
	INANALINITATIO	NC. Only roa		ما دا ما ما ادا	ا میامند	
☐ 1. Chicken Pox	□ 3. Germa			Measles		ls with developmental delays. □ 7. Polio □ 9. Tetanus
☐ 2. Diphtheria	☐ 4. Hepati			Mumps		□ 7. Folio □ 9. Tetanus □ 9. Small Pox □ 10. Other:
□ 2. Diprimena				•		
	LAST PHYSIC	AL EXAMINA	ATION: (C	lient does no	t have a	a Primary Care Physician □)
Primary Care Doctor						Phone number
Address/Location						Date of last visit
Has the client had any of	the following syr	•	•	•		
☐ 1. Ankle Swelling			ir Change			☐ 27. Shakiness
☐ 2. Bed-wetting			aring Loss			☐ 28. Sleep Problems
☐ 3. Blood in stool		_	htheadedr			☐ 29. Night Sweats
☐ 4. Breathing Difficulty			mory Prob			☐ 30. Swelling
☐ 5. Chest Pain☐ 6. Confusion			le/Wart Ch scle Weak	•		☐ 31. Tingling in limbs ☐ 32. Tremor
☐ 7. Loss of Consciousne	acc.		rvousness			☐ 33. Urination Difficulty
☐ 8. Constipation	;55	□ 20. Ne		•		☐ 33. Officially ☐ 34. Vaginal Discharge
☐ 9. Coughing		□ 21. No				☐ 35. Vision Changes
☐ 10. Cramps			nic Attacks	2		☐ 36. Vomiting
□ 11. Diarrhea			nile Discha			☐ 37. Other:
☐ 12. Falling			lse Irregula	-		☐ 38. Other
☐ 13. Gait Unsteadiness		□ 26. Se	_	a,		2 00. Outo
	as the client had	d medical hos	pitalizatior			res in the last 3 years? Additional space provided in t
Hospital		AD Cit		L INFORMAT Date	ION pa	age Reason
i iospitai		- Oit	<u>, </u>	Date		iveason.
		İ				

LIST OF CURRENT MEDICATIONS: List all tablets, patches, drops, ointments, injections, etc. Include prescription, over-the-counter, herbal, vitamin, and diet supplement products. Also list any medicine you take only on occasion (i.e. Viagra, Albuterol, Nitroglycerin, etc.) Medication Dose Frequency Reason Start date Prescriber ADDITIONAL INFORMATION: Include here additional information you wish your clinician to know. If the document was completed by a Parent/Guardian/Custodian: Name Address Signature Phone number FOR STAFF USE ONLY: Clinical Reviewer Comment (if any):

Date

Clinical Signature and Credentials

Dleace describe the issue(s) that brings you and/or your child here. Be as enecific as you can. Try to include such details as the
Please describe the issue(s) that brings you and/or your child here. Be as specific as you can. Try to include such details as the ion of the problem, how often it occurs, and under what circumstances
on of the problem, now often it occurs, and under what circumstances
How does this interfere with your or your child's life? Who else is being affected?
If treatment is successful, how will life be different for you and/or your child? (What are your goals for treatment?)
Please tell us about your family's culture, beliefs, practices, and traditions.
Flease tell us about your family's culture, beliefs, practices, and traditions.
Are there any special needs or preferences you have?
How did you hear about Syntero?
· .



PATIENT HEALTH QUESTIONNAIRE 9 Only for clients over the age of 11								
Over the last 2 weeks, how often have you been	Not at all	Several	More than half the days	Nearly				
bothered by any of the following problems? Little interest or pleasure in doing things	0	days 1	2	every day 3				
2. Feeling down, depressed, or hopeless	0	1	2	3				
3. Trouble falling or staying asleep or sleeping too much	0	1	2	3				
4. Feeling tired or having little energy	0	1	2	3				
5. Poor appetite or overeating	0	1	2	3				
6. Feeling bad about yourself — or that you are a failure or have let yourself or your family down	0	1	2	3				
7. Trouble concentrating on things, such as reading the newspaper or watching television	0	1	2	3				
 Moving or speaking so slowly that other people could have noticed? Or the opposite — being so fidgety or restless that you have been moving around a lot more than usual 	0	1	2	3				
9. Thoughts that you would be better off dead or of hurting yourself in some way	0	1	2	3				
How difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?	Not Difficult at all	Somewhat Difficult	Very Difficult	Extremely Difficult				

Developed by Drs. Robert L. Spitzer, Janet B.W. Williams, Kurt Kroenke, and colleagues, with an educational grant from Pfizer Inc. No permission required to reproduce, translate, display, or distribute.

Name:	_ DOB:	Today's date:
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	outh Outcome Questionnaire			Da	ate:	_//		
Y	-OQ [®] -30.2 English Youth Pa	rent Fori	n	Never or Almost Never	Rarely	Sometimes		Almost Always or Always
	JRPOSE: The Y-OQ® 30.2 is signed to describe a wide range of	1. My cl	nild has headaches or feels dizzy.	0	0	0	0	0
siti are	uations, behaviors, and moods that common to children and olescents. You may discover that	2. My ch	nild doesn't participate in activities that used to be fun	O	0	0	0	0
soi yo	ne of the items do not apply to ur current situation. If so, <u>please</u>	3. My ch	nild argues or speaks rudely to others.	0	0	0	Ο	0
ma	not leave these items blank but rk the "Never or almost never" egory. When you begin to	-	nild has a hard time finishing assignments or does	Ο	0	Ο	Ο	Ο
coi see	mplete the Y-OQ® 30.2 you will that you can easily make your		nild's emotions are strong and change quickly.	0	0	Ο	Ο	Ο
yo	ld look as healthy or unhealthy as u wish. Please do not do that. If u are as accurate as possible it is	-	nild has physical fights (hitting, kicking, biting, scratching amily or others his/her age.) 0	0	Ο	Ο	Ο
mo	ore likely that you will be able to eive the help that you are seeking.		nild worries and can't get thoughts out of his/her mind.	0	0	Ο	Ο	Ο
	RECTIONS: Read each statement carefully.	8. My cl	nild steals or lies.	О	0	Ο	Ο	0
•	Decide how true this statement is during the past 7 days. Completely fill the circle that	9. My cl	nild is has a hard time sitting still (or has too much energy)). O	0	Ο	Ο	Ο
	most accurately describes the past week.	10. My ch	nild uses alcohol or drugs.	О	0	Ο	Ο	Ο
	Fill in only one answer for each statement and erase unwanted marks clearly.	11. My cl	nild seems tense and easily startled (jumpy).	0	0	Ο	Ο	Ο
		12. My cl	nild is sad or unhappy	0	Ο	0	0	0
Ple	ease mark your answers like this:	-	nild has a hard time trusting friends, family members, or	0	0	Ο	Ο	Ο
No	t like this:	14. My cl	adults. nild thinks that others are trying to hurt him/her even	O	0	Ο	Ο	0
	X & 9		they're not. nild has threatened to, or has run away from home.	0	0	Ο	Ο	0
		16. My cl	nild physically fights with adults	O	0	0	Ο	0
		17. My cl	nild's stomach hurts or feels sick more than others his/her	0	0	Ο	Ο	Ο
		age. 18. My cl	nild doesn't have friends or doesn't keep friends very long	O	0	Ο	Ο	0
		19. My ch	ild thinks about suicide or feels s/he would be better off dead.	0	0	Ο	Ο	0
	Developed by:		nild has nightmares, trouble getting to sleep, oversleeping,	or O	0	0	0	0
G	ARY M. BURLINGAME, PH.D., M. AWAIN WELLS, PH.D., MICHAEL LAMBERT, PH.D., AND CURTIS		g up too early. ild complains or questions rules, expectations, or responsibilities.	0	0	0	0	0
	W. REISINGER, PH.D. Copyright 1998, 2002 American	-	nild breaks rules, laws, or doesn't meet others expectations	s 0	0	0	0	0
Pro	ofessional Credentialing Services C. License Required For All Uses.	on pu 23. My ch	rpose nild feels irritated	0	0	0	0	0
	More Information Contact: Measures, LLC	24. My cl	nild gets angry enough to threaten others	О	0	0	0	0
P.C	D. Box 521047 t Lake City, UT 84152	25. My cl	nild gets into trouble when he/she is bored.	0	0	0	0	0
To	ll-Free USA: 1-888-MH-SCORE (1-888-647-2673)	26. My cl	nild destroys property on purpose	О	0	0	0	0
Far	one: (801) 649-4392 x: (801) 747-6900 nail: INFO@OQMEASURES.COM		nild has a hard time concentrating, thinking clearly, or	0	0	0	0	0
We	bisite: TP://WWW.OQMEASURES.COM		ng to tasks. nild withdraws from family and friends	0	0	0	0	0
	YOQ30ENG Version 1.0 1/05/2007	29. My ch	ild acts without thinking & doesn't worry about what will happen	0	0	0	0	0
		30. My ch	nild feels like s/he doesn't have any friends and that no one	e O	0	0	0	0